

# The Refugee Health Initiative (RHI): Reciprocal Partnerships Connect Refugee Families with Medical Student Systems Navigators

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## **Background**

- A "refugee" is a person in need of protection who can apply to immigrate to Canada with private or government sponsorship.<sup>1</sup>
- Between January 2015 and July 2022, 203,125 refugees settled in Canada, and 17,605 refugees settled in British Columbia (9,065 government sponsored, 7,290 privately sponsored, and 1,255 blended pathway).<sup>2</sup>
- Refugees experience unique health challenges including language and cultural barriers, loss of economic and social status, and disrupted continuity of care.<sup>3</sup>
- RHI was created in 2016 in response to Canada welcoming Syrian refugees fleeing civil war, and has expanded to support refugees from many backgrounds (Figure 1).

Poster Type: Program Description

Accessed 1 October, 2022. htt



**Objective:** Help refugee families settle in their new communities while teaching medical students about refugee family's experiences resettling in Canada.

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## **Program Structure**



**Figure 2. RHI Structure.** RHI engages community partners, refugee families, community translators, and medical students in our mentorship program, community outreach, and research.

#### **Reciprocal Mentorship**

- 1-2 medical students are longitudinally paired with a resettled refugee family and complete 1-2 home/virtual visits per month for two years.
- Pairs navigate the health and housing systems, work with interpreters, and develop cultural competencies.
- In the 2021-2022 academic year, 18 refugee families (80 individuals including 42 children <18 years) were each connected with a student and an interpreter.

#### **Community Outreach**

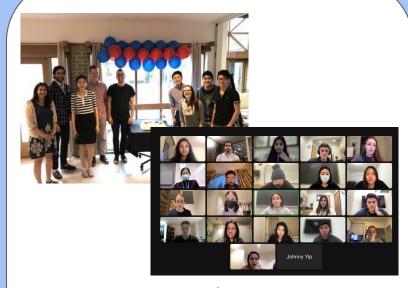
- After community partners identify priority topics, we create and present workshops to address the identify knowledge gap.
- In the 2021-2022 academic year, 5 context-specific health presentations were shared with 5 language groups.



**Figure 3. Example Presentation.** Our mental health presentation is frequently requested by community partners.

### **Research and Innovation**

- Respond to community need by distributing PPE
- Research publications relating to resiliency.<sup>4</sup>



**Figure 1. RHI Trainings.** Students and interpreters in 2016 (top) and 2021 (bottom).

## **Tools and Training**

To support our interpreter and medical student volunteers we:

- 1. Hold an annual training and meet-and-greet
- 2. Distribute a student handbook
- Ask students to complete the Canadian Collaboration for Immigrant and Refugee Health (CCIRH) refugee e-learning course<sup>5</sup>
- 4. Have students and their families complete the VAST screening checklist<sup>6</sup>
- 5. Ask students to complete a reflective journal entry after each visit, and
- 6. Hold semi-monthly team debriefs

#### **Future Direction**

**Reciprocal Mentorship:** continue pairing refugee families referred by community partners with medical students and interpreters.

**Community Outreach:** Create additional outreach presentations and continue to present to refugee groups with community partners.

**Research and Innovation:** Initiate a QI project to evaluate RHI and amplify refugee voices.